

Implementation Preview

CYBEREASON DEFENSE PLATFORM

A FULLY SUPPORTED OFFERING

The Team

Customer Success

24x7x365 Technical
Customer Support

DevOps for installation

Active Monitoring (if MDR
has been purchased)

A Solution Tailored to Your Environment

Secure traditional
endpoints running
Windows, Mac and Linux,
including legacy versions

Secure Private
Infrastructure, including
air-gapped systems & on-
premises data centers

Extend security to the
Cloud - public, private, and
hybrid

Incorporate identity
sources for detection

Welcome to Cybereason.

We are committed to security excellence and delivering you a fully supported offering, with guidance across every aspect of your onboarding and everyday use of Cybereason.

Cybereason Deployment is Simple

Our goal is to help new customers achieve a full-production environment within 30 days of beginning the implementation. Once the Cybereason sensor is pushed to all endpoints, there will be a dramatic boost in visibility, increased threat detection quality, reduction in risk, and an overall strengthened security posture.

Sensor Requirements

- 1 GB / 2 GB Memory per endpoint (Anti-Malware)
- Dual Core 2GHz, i3 or above
- 150MB, 1.5GB Disk Space
- Ethernet / Wi-Fi
- Each sensor consumes 5% or less CPU
- OS Coverage - Windows, Mac, Linux (including legacy)

Network Considerations

- Enable Ports (443 or 8443)
- Each sensor consumes 1.2-2.4 Kbps (10 MB per day per endpoint)

Deployment Best Practices

- Fill out Onboarding Questionnaire
- Engage relevant teams (primarily IT)
- Have an asset inventory to achieve 100% sensor coverage
- Consider which [tech integrations](#) are needed
- Consider which Roles will need which types of access (SOC Federation)

RECOMMENDED ONBOARDING TIMELINE

This can be adjusted on a case-by-case basis depending on your goals as a customer, but the quicker the Cybereason Sensor is pushed out to all endpoints, the quicker we begin to offer maximum security value.

After a successful onboarding, you can expect to see these outcomes:

- ROI based on threat reduction and increased analyst efficiency based on your Business Value Assessment Results
- Threat detection efficacy and a solution that was the highest performing in MITRE ATT&CK evaluation history
- Increased Analyst bandwidth
- Better understanding of threats and your security posture
- Potential reduction in cyber insurance premium

IMPLEMENTATION ROLES AND RESPONSIBILITIES

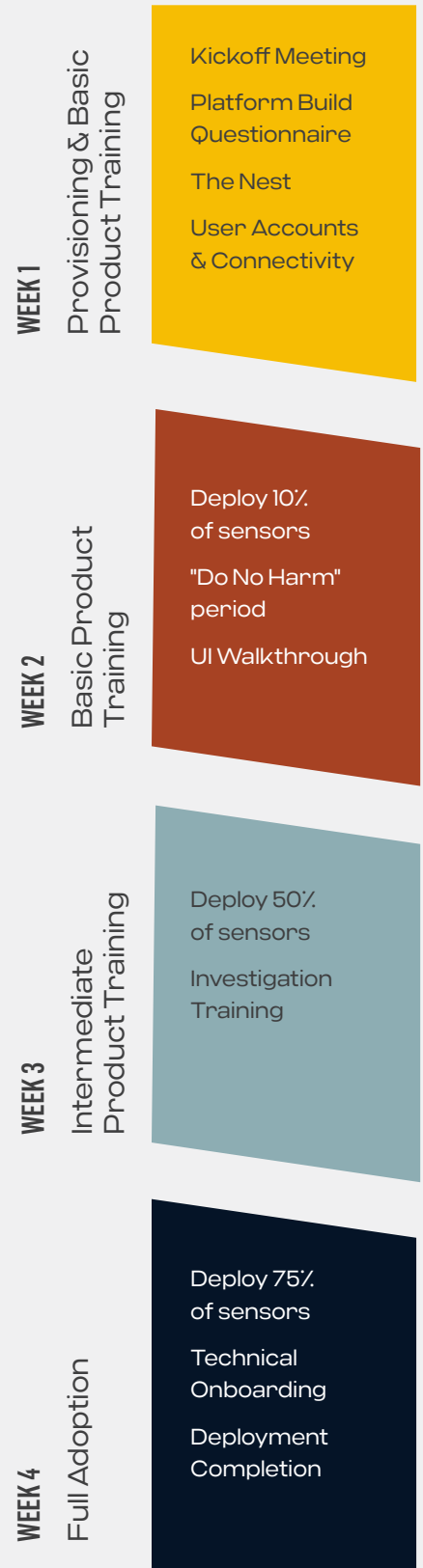
WHAT THE CUSTOMER DOES

- Deploys sensors to all endpoints
- Identifies end users that need training
- Communicates goals and needs to CR team
- Has an understanding of environment and endpoints

WHAT CYBEREASON DOES

- Provides in-depth training
- Builds out environment and provisions access
- Provides onboarding and implementation guidance
- Conducts policy tuning, recommendations and best practices
- Serves as a point of escalation for any needs

STEPS



WHAT OUR CUSTOMERS ARE SAYING ABOUT IMPLEMENTATION



Gartner Peer Insights:
[Endpoint Detection & Response Solutions](#)



“My overall experience has been great. The initial deployment went very smoothly. It was a simple file that we deployed using Desktop Management software and we had no real issues. Once the product is installed, you can easily update the client through the Cybereason Dashboard.”



SECURITY AND RISK MANAGEMENT
IN THE FINANCE INDUSTRY

[Full Review](#) ▶



Easy to deploy, with pre-configured sensors. Value perceived from day 1.



CONSULTANT
FINANCE ORGANIZATION

[Full Review](#) ▶



Cybereason was very quick to offer technical support to deploy the endpoints and prepare the policies so we were protected as quickly as possible.



[Full Review](#) ▶



Easily installed, very good scalability, good value for the money.



[Full Review](#) ▶



We've had a very smooth migration from our previous vendor to Cybereason without any significant issues to our end users - which isn't something I've been able to say with other endpoint security solutions. Cybereason has a great team who assisted with our initial migration and was very helpful with answering our queries.

[Full Review ▶](#)

"Excellent Product with an easy implementation. Implementation and training was very smooth. Cybereason has a nice multi-step rollout plan for training and configuration. The interface is clear and easy to use. It gives you plenty of options if you want to dig down."

[Full Review ▶](#)

Very user friendly interface, intuitive and supporting security decision making even for more junior analysts or regular IT staff."

[Full Review ▶](#)

Easy to deploy, quick insight into issues, dependable off-line capabilities, excellent documentation in case of incident which is useful for compliance. Quality support by the engineers."

[Full Review ▶](#)

Working with Cybereason was a refreshing change, from POC, Deployment, Training and aftercare the CR team were always happy to help.

[Full Review ▶](#)

JOIN OUR CUSTOMER COMMUNITY

The Defenders

defenders.cybereason.com

The Defenders is a community that brings all the Cybereason defenders together to connect and network with your peers and hear about the latest threats, research, and learning opportunities that are available to our customers.

As a member of this community, you get:

- The inside track on news, insights, and best practices
- Opportunities to help shape Cybereason's future and get recognized for your efforts
- A trusted portal to share your experiences and opinions with leaders at Cybereason
- An outlet to engage with other Cybereason customers around the world

Reach out to your Customer Success Manager or send us a note via defenders@cybereason.com for an exclusive invitation.

The Nest

nest.cybereason.com

The Nest is Cybereason's central repository of all documentation and training and is a knowledge base you should become familiar with.

The Nest includes:

- How to view and manage cases
- Product Documentation
- Product Training
- Informational videos and how-to's
- Blog posts