CYBEREASON INCIDENT RESPONSE & PROACTIVE SERVICES RETAINER

Cyberattacks continue to evolve in frequency and sophistication, targeting organizations in every industry of all shapes sizes. It is no longer a question of "if" but "when" an organization will be targeted. All too often organizations have security gaps within their network that legacy tools and processes may not be able to identify. By proactively assessing a network's security posture, Cybereason is able to identify vulnerabilities and the proper steps can be taken to drastically reduce the risk and prevent an attack before it begins.

The Cybereason Incident Response (IR) and Proactive Services Retainer are designed to help organizations better prepare for and immediately respond to a cyberattack. Should an organization face a situation where they have been compromised, having a sound, structured and thorough incident response plan is critical. The last thing any organization needs during an incident is to be searching for help and negotiating a price. Every minute counts, and the Cybereason pre-negotiated Incident Response Retainer offers organizations peace of mind in knowing that industry-leading experts are there to respond 24x7x365, getting them back to business faster.

KEY BENEFITS

- A flexible and tailored retainer that suits organizations of every size
- A complete and detailed understanding of a network's security posture
- Expert, guided remediation that outlines what steps should be taken to address vulnerabilities and mitigate risk
- Pre-negotiated retainer rates and hours that can be used for proactive risk mitigation or incident response services
- Immediate support from security experts in the event of an attack

Cybereason Proactive Mitigation and Incident Response Services

Cybereason Incident Response: Cybereason Incident Responders are here when you need them. In the event of an emergency, Cybereason Incident Response will deliver an immediate, detailed and thorough investigation that identifies areas of compromise and malicious activity. Led by expert threat hunters and powered by the industry leading* endpoint detection and response product on the market, Cybereason can detect and remediate an attack quickly and efficiently.

IR Retainer: The Cybereason IR Retainer is a pre-negotiated services agreement tailored to the needs of any size organization. The retainer can be used in a variety of ways, including proactive services such as a compromise assessment, for cyber security posture assessment, or as a standby incident response service in the event of an attack.

Compromise Assessment: A Cybereason Compromise Assessment allows an organization to answer the question: "have I been breached?" During a compromise assessment, Cybereason threat hunters conduct an in-depth review of an organization's infrastructure, systems and applications to identify instances of compromise, malicious activity and anomalous behavior. After the assessment is complete, Cybereason provides a detailed assessment report of our findings and puts forth clear recommendations to improve your security posture or remediate adversarial activity.

Posture Assessment: The Cybereason Posture Assessment allows organizations to ascertain if their existing security tools are enough to prevent attacks of the future. During a posture assessment, Cybereason security experts conduct a detailed review of an organization's existing security tools, processes, policies and infrastructure to determine if the organization is prepared for an attack. Following the assessment, Cybereason provides a detailed report complete with the findings and clear recommendations on what should be done to mature the organization's security posture.

Cybereason Incident Response Engagement Flow

Scope
Agree Upon Cybereason's Role and Incident Objectives

Deploy
Roll out EDR and Forensics Software

Contain
Take containment actions on compromised assets

Orient
Review security data to understand the threat

Act
Take action to eradicate and restore business services

Report
Create report and lessons learned documentation

Key Takeaways

- Global presence, Cybereason is available to help 24x7x365

- Infrastructure set-up in ~10 minutes

- 4x Faster time to triage of declared incident

- 82% of engagements resolved below budget

- Remote IR gets organizations back to business faster

Retainer Options

The Cybereason IR Retainer gives organizations flexibility to either use their retainer hours for strategic proactive services such as a Posture or Compromise Assessment, or in the event of an attack requiring immediate incident response. A pre-existing retainer also means that there are no additional legal documents or contracts to sign, expediting time to remediation. Retainer hours can be purchased in increments of 40, 120, 240, 360 hours.

About Cybereason Services

Cybereason Services is committed to delivering proactive remediation and incident response services that enables organizations to prepare for, identify and quickly remediate threats. A team of expert threat hunters is available 24x7x365 ensuring that support is available when it is needed most. The Cybereason Services team leverages the industry leading* endpoint detection and response (EDR) platform on the market to proactively hunt for threats, identify vulnerabilities, and provide deep visibility into any existing malicious activity. This combination of elite threat hunters and next-generation security tools will help organizations defend their networks and prevent breaches.

Learn more at Cybereason.com →

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