



**cybereason®** | RESILIENCE RETAINER

# RESILIENCE RETAINER

MORE THAN A TYPICAL IR RETAINER; A TECH-AGNOSTIC, FLEXIBLE,  
OUTCOMES-DRIVEN PREPAREDNESS & RESILIENCE PROGRAM THAT  
GUARANTEES ELITE IR RESOURCES AND DISCOUNTED ACCESS TO  
50+ SERVICES

## UNRIVALED EXPERTISE, FLEXIBILITY, AND TRANSPARENCY FOR MAXIMUM VALUE

### APPROVED BY CARRIERS, TRUSTED BY BREACH COACHES

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The Resilience Retainer is backed by seasoned investigators that have handled 7000+ incidents worldwide, approved by 35+ cyber insurance carriers and brokers, trusted by 100s of breach coaches

### RAPID, PRIORITIZED RESPONSE

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Guaranteed 24x7 response, with SLAs as rapid as 1 hour and no technology requirements (EDR, SIEM, etc.).

### DISCOUNTS ON 50+ SERVICES

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Apply credits toward any consulting services at a discounted rate, including penetration testing, assessments, tabletops, and more.

### NO MONEY LOSS

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A dollar-based model designed for easy usage and maximum value, the Resilience Retainer also includes a rollover allowance at the end of the term.



### TECH-AGNOSTIC

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We focus on outcomes, not technology. There are no EDR, SIEM, or any product requirements.

## Resilience Retainer Options

	STAND-READY	TIER II	TIER I
Contract Negotiation	Yes	Yes	Yes
Response Time (SLA)	4 hours	4 hours	1 hour
Contract Negotiation	No	Yes	Yes
Prepaid for Consulting Services	Only incident Response	Yes. Access to 50+ services	Yes. Access to 50+ services
Discount Rate	Up to 10%	Up to 20%	Up to 20%
Rollover Amount	0%	Up to 10%	Up to 20%

## Harden, Respond, and Recover with the Resilience Retainer

The Cybereason Resilience Retainer goes much further than a typical incident response retainer; it's a tech-agnostic, flexible, outcomes-driven preparedness & resilience program backed by 300+ elite cybersecurity experts seasoned in digital forensics, incident response, threat hunting, offensive security, emerging technologies and much more. The Resilience Retainer can also include discounted access to 50+ services to help your organization handle.



### RESILIENCE RETAINER

**TALK TO  
AN EXPERT**

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