

INCIDENT RESPONSE SERVICES & RETAINER

With 7000+ incidents investigated and nearly 500 tabletop exercises orchestrated, we're the most trusted incident response team in the world. Count on our product-agnostic capabilities to elevate your preparedness, response, and recovery.

TRUSTED & RECOGNIZED BY THE IR ECOSYSTEM

The intricacies of incident response are greatly simplified with the right experts at your corner, so our team has dedicated decades to build strong partnerships within the ecosystem of law firms, insurance carriers and brokers, law enforcement agencies, and alliance partners that can expedite investigations in myriad ways.

INCIDENT RESPONSE SERVICES SHAPED ON THE FRONTLINE

30,000+

Vulnerabilities discovered
annually

7000+

Cyber incidents
investigated

60+

Seasoned experts
worldwide

30+

Approved cyber
insurance panels

FRONTLINE EXPERIENCE TO HANDLE EVEN THE MOST COMPLEX INCIDENTS AND MITIGATE FINANCIAL, OPERATIONAL, AND REPUTATIONAL IMPACT

DEEP BENCH OF EXPERTS

Over 60 elite incident responders stand ready to respond within minutes, 24x7, worldwide. With 7000+ incidents investigated, ranging from complex nation-state attacks to delicate business email compromises, we have the expertise to effectively handle any situation.

END-TO-END CAPABILITIES

From preparedness solutions such as custom incident response plans and tabletop exercises, to active response including analysis, containment, remediation, including disaster recovery and restoration, to post-incident services such as eDiscovery, breach notification, and expert witness you get end-to-end support from trusted incident response experts.

FRONTLINE THREAT INTELLIGENCE

RACR, our proprietary Rapid Artifact Collection and Response tool enables faster data ingestion from cloud, endpoint, and network sources into a unified security platform, where findings are enriched by cutting-edge threat intelligence and security research from our partners at Trustwave SpiderLabs® so you stay ahead of the latest TTPs.

SUPERIOR INCIDENT RESPONSE, REGARDLESS OF TECH

Coupling RACR, our proprietary Rapid Artifact Collection and Response tool, with a unified security platform able to ingest 100s of cloud, SaaS, EDR, and network telemetry sources, Cybereason delivers superior incident response regardless of your current security technology stack.



SAAS PLATFORMS



EXTENSIVE CLOUD & SUPPLY CHAIN EXPERTISE

Attackers are increasingly targeting cloud infrastructure, posing additional challenges that require specific skills and the right forensic tools. Coupled with the increased dependencies in the supply chain and the potential vulnerabilities posed by third-party software, vendors, and SaaS applications, incident response can become quite complex.

THE RESILIENCE RETAINER – MORE THAN A TYPICAL IR RETAINER

RAPID, PRIORITIZED RESPONSE

Guaranteed 24x7 response, with SLAs as rapid as 2 hours and no technology requirements (EDR, SIEM, etc.).

ACCESS ALL SERVICES

Apply credits toward any consulting services at a discounted rate, including penetration testing, assessments, tabletops, and more.

CYBER INSURANCE COMPATIBILITY

A dollar-based model designed for easy usage and maximum value, the Resilience Retainer also includes a rollover allowance at the end of the term.

NO MONEY LOSS

The retainer is compatible with most cyber insurance carriers under pre-negotiated rates for even faster response.

EXPANDED INCIDENT RESPONSE CAPABILITIES



Recovery and Remediation

Leverage our recovery and remediation services, including root cause analysis, post-breach infrastructure restoration, backup assessment and recovery, and recovery and remediation for active directory, exchange, and hypervisor systems.



eDiscovery and Managed Review

Our eDiscovery solutions are both scalable and trial-tested, ensuring fast and accurate results. Our experts are trained in investigations and focus on generating insights from the data, rather than simply executing tasks.



Breach Notification

Seamless access to world-renowned data breach notification services, call centers, and identity monitoring, identity theft restoration, and credit monitoring teams. Our global breach response expertise allows us to efficiently manage regulatory and reputational needs.

UNIQUELY EQUIPPED TO ADDRESS THE ENTIRE LIFECYCLE OF A CYBER INCIDENT

Rarely are cyber incidents handled with a strictly technical response. A single mistake can expose organizations to higher regulatory fines or litigation settlements, which is why our experts are trained to handle the technical aspects such as analysis, containment, and eradication, but are also litigation-aware with many carrying years of law enforcement experience. Coupled with our extensive relationships within the IR ecosystem of law firms, cyber insurance carriers and brokers and law enforcement agencies, we're uniquely equipped to help you through the entire incident lifecycle.



**Proven.
Recognized.
Innovative.**

CYBER RISK MANAGEMENT



BACKGROUND



DFIR CERTIFICATIONS



EDISCOVERY



OFFENSIVE SECURITY



**TALK TO AN
EXPERT**

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